



TOOLS & SUPPLIES - LIMITED WARRANTY

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For warranty service, return the product to the distributor from where it was purchased or call IDEAL customer service at 1-800-435-0705.

PRODUCT	WARRANTY PERIOD & ADDITIONAL TERMS
Hand Tools	As long as you own the product
Benders	As long as you own the product
Premium Leather & Pro Series™ Tool Pouches, Tool Bags, Tool Belts	As long as you own the product
Standard Leather Tool Pouches, Tool Bags, Tool Belts	5 years from date of purchase
Standard Fabric Tool Pouches, Tool Bags, Tool Belts	90 days from date of purchase
Fish Tapes, Fish Poles	As long as you own the product
Ratcheting Hand Tool	1 year from date of purchase

Drill-Powered Cable Cutter and Handheld Cable Cutter	1 year – excluding blades. Blades have a 90-day replacement warranty
Cutting Supplies (Including triple-taps, drill bits, step drills, carbide hole cutters, hole saws and arbors, saw blades and jab saws, and knife blades)	1 year from date of purchase. Using product other than as recommended constitutes misuse.
Consumables (including wire marker books, hand wipes, cable ties, staples, switches and toggles, wire pulling lubricant, cable stacker)	90 days from date of purchase
Safety (Lockout Tagout)	90 days from date of purchase
Twine and Pulling Tape (Mule Tape)	90 days from date of purchase. IDEAL’s liability for any loss or claim whatsoever, including a claim for breach warranty of merchantability, shall be limited solely and exclusively to replacement of defective products or in lieu of a replacement, IDEAL may issue a refund for the purchase price of the defective product upon receiving the product. IDEAL MAKES NO WARRANTY, EXPRESS OR IMPLIED, OF FITNESS FOR PARTICULAR USE OR OTHERWISE, AND BUYER ASSUMES ALL RISK WHATSOEVER AS TO THE RESULT OF USE OF THE PRODUCTS PURCHASED.
Electrical Tape	If product is found to be defective at time of purchase, IDEAL will replace defective product or refund the purchase price, at IDEAL’s option.
Lubricant	If product is found to be defective at time of purchase. Purchaser must determine conditions of safe usage and assumes all risk and liability in handling this product.
Heat Shrink, Bottle Openers	NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PUPOSE.